

HOW TO READ YOUR NEWLY DESIGNED UTILITY STATEMENT



A

Your account information including Customer Number, Account Number, Service Address and Statement Date are clearly displayed in the top right corner of the statement.

B

Detach this payment stub and return with your payment. On this payment stub, you will find your Customer Number, Account Number, Service Address, Statement Date, the Due Date and the Total Due. If the amount you are paying is different than the amount due, please write the payment amount in the Amount Enclosed space. Checks should be made payable to Reedsburg Utility Commission, and should always include your account number. Please do not staple, tape or fold your check or payment stub.

C

The Previous Balance is the amount that was due on the previous month's bill. This section also displays your latest payment and any outstanding charges due on the account listed as Balance Forward.

D

Individual charges are displayed here. Each type of service is subtotaled.

E

This is the Total Amount Due, including any past due charges carried over from previous billing cycles.

F


This is one of three message areas that we will use to display important information each month. Additional messages are located on the back of the bill.

G

Track your current electric and/or water consumption with convenient graph(s) located here. Compare your current usage to your usage last year and set conservation goals.

H

Be sure to check the back of the billing statement for more usage details and other important information.



REEDSBURG UTILITY COMMISSION
501 Utility Ct • P.O. Box 230 • Reedsburg, WI 53959-0230
(608) 524-4381 • www.reedsburgutility.com
Office Hours: 7:00am - 4:00pm Monday - Friday

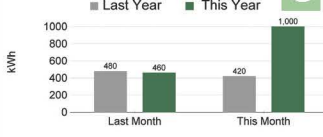
Statement

Customer: JOHN SMITH
Customer Number: xxxxxxx
Account Number: xxxxxxxxxx
Service Address: 1234 MAIN ST
Statement Date: 08/25/2015
Bill Type: Regular

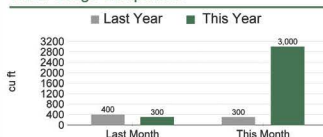
STATEMENT ACTIVITY	RATE	USAGE	CHARGES
PREVIOUS BALANCE:			\$178.92
CHECK PAYMENT - THANK YOU			-\$178.92
BALANCE FORWARD:			\$0.00
Electric Customer Charge (Rg-1)			\$10.00
Total Energy Charge (Rg-1)	0.11100	1000.00	\$111.00
PCAC Charge	-0.00130	1000.00	\$-1.30
Commitment to Community Charge			\$1.20
State & County Sales Tax			\$6.58
Total New Electric Charges:			\$127.48
Water Service Charge (Mg-1)			\$4.00
Water Volume Charge - Block 1 (Mg-1)	0.01820	1800.00	\$32.76
Water Volume Charge - Block 2 (Mg-1)	0.01250	1200.00	\$15.00
Total New Water Charges:			\$51.76
Sewer Volume Charge	0.03150	3000.00	\$94.50
Sewer Service Charge			\$11.50
Total New Sewer Charges:			\$106.00
Storm Water Charge			\$3.90
Total New Storm Water Charges:			\$3.90
NEW CHARGES:			\$289.14
AMOUNT DUE:			\$289.14


It's easy to forget how powerful electricity can be. But over 50,000 house fires start each year from common electrical safety mistakes. A few simple changes like checking cords for damage, using surge protectors, and scheduling appliance tune-ups can help you stay safe. For more tips, contact us today!

Electric Usage Comparison



Water Usage Comparison





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Account Number: xxxxxxx
Customer Number: xxxxxxxxxx
Service Address: 1234 MAIN ST
Statement Date: 08/25/2015

NEW CHARGES
DUE DATE: 09/20/2015 AMOUNT DUE: **\$289.14**

TOTAL DUE AFTER DUE DATE: **\$292.03**


AMOUNT ENCLOSED:

NEW CHARGES
DUE DATE: 09/20/2015 AMOUNT DUE: **\$289.14**

TOTAL DUE AFTER DUE DATE: **\$292.03**

AMOUNT ENCLOSED:

WFB0906A
3000080001 1/1



JOHN SMITH
JANE SMITH
1234 MAIN ST
REEDSBURG WI 53959

REEDSBURG UTILITY COMMISSION
PO BOX 230
REEDSBURG WI 53959-0230

QUESTIONS ABOUT YOUR NEW BILL? CALL 608.524.4381

Reedsburg_BillInsertGuide.indd 1

9/10/15 4:15 PM

HOW TO READ YOUR NEWLY DESIGNED UTILITY STATEMENT CONTINUED...



I

In this section you will find explanation of charges and payment information.

J

Just like on the front, your account information including Customer Number, Account Number, Service Address, and Statement Date are clearly displayed in the top right corner of the back side of your statement.

K

Details related to your previous and current meter readings can be found here.

L

Electric and/or water usage per month will be displayed in graphs here.

M

These two boxes will display billing messages from Reedsburg Utility Commission. Be sure to check here for energy conservation tips, safety information, updates, and other useful information.



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Customer: JOHN SMITH
Customer Number: xxxxxx
Account Number: xxxxxxxx
Service Address: 1234 MAIN ST
Statement Date: 08/25/2015
Bill Type: Regular

Current Meter Information

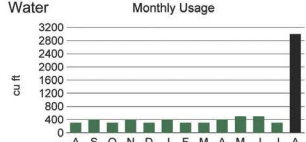
METER	SERV.	PREVIOUS	CURRENT	# DAYS	CODE	PREVIOUS	CURRENT	MULT.	USAGE	UNITS
544	EL	07/02/2015	08/25/2015	54	REG	43560	44560	1	1000	kWh
9843917	WA	07/02/2015	08/25/2015	54	REG	1030	1060	100	3000	cu ft

Usage History

Electric Monthly Usage



Water Monthly Usage



Lowering your energy costs is easy once you know where to start. And that's what our free online energy analysis is all about. With answers to some basic questions about things like the age and condition of insulation, electronics and major appliances you can finally pinpoint the energy wasters in your home.

Even better, you'll know exactly what to do about them, thanks to 24-hour access to our easy-to-use tools, including an energy library and an interactive house with practical, room-by-room advice. There are even online home improvement calculators that can figure out just how much money an upgrade (like new insulation) could save. Turns out, they can save a lot. Visit the Home Energy Suite online at wppienergy.org/homeenergy.

When does being local matter most? When our neighbors can count on our quick response, especially after a storm. We'll make sure danger passes with the storm, and you can do your part, too. Turn off lights and unplug your devices while the power's out. Avoid flooded areas and debris. Stay in your home or vehicle and give us a call.

With public power, the good we do stays right here. Because we're here. For you. Learn more at whypublicpower.org.

Current Meter Information Legend
Service (SERV.): kWh = Electric kWh, kW = Electric Demand, WAT = Water, SEW = Sewer Meter Read (CODE): EST= Estimated, REG = Regular, CAL = Calculated, CVT = Converted

City Charges
Sewer and storm water charges are set by the City of Reedsburg. For questions regarding either of these services, contact the City of Reedsburg at (608) 524-6404

Commitment to Community Charges
A non-taxable fee that is required by the State of Wisconsin to fund public benefits programs including energy conservation, weatherization and low-income energy assistance programs.

Customer Charge or Service Charge
A fixed monthly charge that reflects the cost of having service facilities in place and available for use by the customers. This monthly charge remains the same whether or not electricity or water is used. The customer charge helps to cover the cost of administration, operations and the standard maintenance of poles, wires, meters and other equipment necessary to bring power or water to you.

Power Cost Adjustment Clause (PCAC)
The adjustment reflects changes in the cost of electricity that we are charged by our suppliers. This adjustment can be positive or negative, which can increase or decrease your average monthly energy cost.

Bill Payment Options
Check: Payable to Reedsburg Utility Commission Automatic Clearing House (ACH). Have your utility bill automatically deducted from your checking account on the 5th or 15th of every month. After hour drop box: Located on the west side of our building Online: Access your account from our website www.reedsburgutility.com Credit card: Visa, Master Card & Discover (Accepted online, in person or over the phone)

Billing Notes
Failure to receive your bill does not exempt you from monthly payment, late charges, or disconnection. Bill will become delinquent and a 1% late fee will be assessed if payment is not received by the Due Date. Please indicate on the return portion of your bill any changes in your name, address or phone number.

Measure of Energy
Kilowatt-hour (kWh): Ten 100-watt lightbulbs burning for 1 hour will consume 1 kWh. Demand is measured in kilowatts (kW).

Measure of Water
Cubic feet (cu ft): 7.48 gallons of water equals 1 cubic foot.

WE ARE YOUR LOCAL RESOURCE

QUESTIONS ABOUT YOUR NEW BILL? PLEASE CALL 608.524.4381



At Reedsburg Utility Commission, we believe affordable public power strengthens our community and helps our neighbors. That's why, through WPPI Energy, we're partnering with other local not-for-profit utilities to share resources and lower costs.

www.reedsburgutility.com • (608) 524-4381